

Tri-K Triathlon: 2023 Volunteer Survey

Thanks for taking your valuable time to complete this survey. This survey is being sent to all that had provided their contact information for Volunteering at the Sunday, May 28 Tri-K Triathlon event.

The survey should take 5 minutes or less to complete depending on whether you enter more information in the comment fields.

The survey response you provide will be crucial information that may influence aspects of next year's event. Information provided will be use for this purpose as well as high-level demographic analysis. The responses are anonymous unless you specifically provide the optional follow-up contact information at the end of the survey.

* Indicates required question

1. Various communication channels were used to promote the Tri-K for volunteer awareness and sign up. Which of the following were you aware of, and rate their effectiveness in - from your point of view - getting the message out and being the trigger to sign up. *

Mark only one oval per row.

	Did not come into play	Saw, but it didn't sway me	Convincing, but wasn't the one that hooked me	Hooked me, and I registered because of this
Emails received based on prior years' involvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comox Valley Record Ads and Articles.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facebook Page	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facebook Advertisements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Web Site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Word of Mouth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notices on various bulletin boards	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Request During Racer Registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (Specify Below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Communication Comments

Use the comments field below to add any communication-specific comments. If you had other communication channels that made you aware of the Tri-K Triathlon, please provide them below.

3. Did you volunteer for the event? *

Mark only one oval.

- Volunteered at the event *Skip to question 4*
- Was designated to volunteer, but did not/could not make it out
Skip to question 12

Info from Volunteers at the Tri-K Event

4. Volunteer Communications *

Various communication channels were used to engage Volunteers and inform them of what to expect. Please rate the following channels.

Mark only one oval per row.

	Did not know about	Little Value	Moderate Value	High Value
Email invitations requesting Volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tri-K web site volunteer information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tri-K online volunteer signup form	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer Guide document (online to view or print)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emailed assignment information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Communications Comments

If you rated the above as "Little Value" or "Moderate Value", tell us what you think could be done to improve.

6. Volunteer's Package at Check-In *

On the Sunday event you should have checked in at the event desk and received a Volunteer's package. It came in a plastic Canadian Tire bag with a DQ coupon, lip balm, Hornby Organics bar, a wristband (for only the Morning Race's volunteer lunch), and an event t-shirt. Please complete the following for feedback on the Check-In.

Mark only one oval per row.

	Did not receive it	Little value	Moderate value	High value
Volunteer bag (red Canadian Tire bag)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lunch wristband (Morning Race only)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Event T-Shirt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Remaining Package Contents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Athletes' Package Comments

If you rated the above as moderate or little value, tell us what you think could be done to improve.

8. At which event(s) did you volunteer (pick all that apply)? *

Check all that apply.

- Saturday morning package pickup
- Saturday afternoon setup
- Sunday Morning Race (ages 10 to Adult)
- Sunday Afternoon Kids' Race (ages 4 to 9)

9. Event Area and Role *

Thinking about the event day, and the Roles you performed as a Volunteer, what were your thoughts about that area and the understanding of your role.

***NOTE*: There was a miscommunication with the lunches during the Morning 10 to Adult Race with athletes and volunteers being told to only select one wrap for lunch. It was supposed to be one lunch wrap for a first serving, and then come back for more wraps if wanted. Apologies for this - it will be corrected for next year's event.**

Mark only one oval per row.

	Didn't Volunteer in this area	Poorly organized and offputting	-	Satisfactory	-	Well organized and understood my role
Package pick-up (Saturday at Shoreline Orthodontics)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transition setup (Saturday for Adults, Sunday for Kids' Race)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday morning check-in volunteer (as a check-in Volunteer)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assignment information at check-in	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Initial briefing by Area Captain	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pool marshalling and swim support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Transition

Area (Swim to Bike, Bike to Run)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike Course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Run Course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Water Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finish (Timing Chip for 10-Adult for 10-Participation Medal/Ribbon)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recovery Food/Water Station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
For Morning 10-Adult Race Only: Lunch Prep and distribution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (Specify Below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Event Area Comments

If you rated the above as "Satisfactory" or less, tell us what you think could be done to improve. If you chose "Other" for a role, please explain below.

11. Did you leave the event that day feeling good about your role and appreciated as a volunteer? *

Mark only one oval.

1 2 3

No Yes

Final Comments

12. All things considered, how likely is it that you would return as a volunteer for next year's Tri-K Triathlon current scheduled for Sunday, May 26, 2024? *

Mark only one oval.

1 2 3

Wol Definitely!

13. General Comments (Optional)

14. (Optional) Follow-up Contact Info

If you would like a follow up on your responses and comments in this survey, please provide your first and last name, and email address.

This content is neither created nor endorsed by Google.

Google Forms

